

# Driving Innovation

## The Pace Strategic Vision Plan

Following in the footsteps of the *Vision 2020* plan, this strategy will guide Pace as it reimagines its services and builds a modern, equitable, and robust transportation system that will serve the people of Northeastern Illinois for decades to come.

### PLAN PURPOSE

The purpose of this plan is to identify and establish long-term priorities and major initiatives for Pace Suburban Bus, guided by goals, and organized according to an overarching strategic vision. Rather than spelling out a detailed step-by-step instruction on how specific initiatives will move forward, *Driving Innovation* outlines and summarizes each initiative's intended purpose and effect. As the agency tackles each new initiative, it will fulfill its strategic vision.

### HOW THE PLAN COMES TO LIFE

The transportation industry has witnessed dramatic changes over the last decade. New mobility solutions and business practices, such as transportation network companies and electrification, are causing equal amounts of disruption and opportunity. This dynamic has been profoundly amplified and reshaped by the COVID-19 pandemic, which has changed how we work and how we interact with the local economy. While implementing the initiatives called for in this plan, Pace will invest much thought and care into considering how current conditions evolved and affected the agency's ability to proceed. Pace will update this plan regularly as initiatives are progressed, completed, expanded, abandoned, or otherwise modified to keep pace with the ever-changing and dynamic region the agency serves.

### PLAN GOALS

Our objectives are organized by service goals and organization goals. See Chapter III of the Detailed Plan document for additional information about these goals, including illustrative objectives identified for addressing each.

#### Service Goals

ACCESSIBILITY

EQUITY

PRODUCTIVITY

RESPONSIVENESS

SAFETY

#### Organization Goals

ADAPTABILITY

COLLABORATION

DIVERSITY

ENVIRONMENTAL STEWARDSHIP

FISCAL SOLVENCY

INTEGRITY



# Driving Innovation Initiatives

## AGENCY PRIORITY INITIATIVES

*Driving Innovation* provides Pace with a vision that spans both near-term and long-term horizons. This section features the nearest-term initiatives that are currently the agency's highest priority for moving forward.

- A-1 Electric Bus & Zero Emission Fleet Transition
- A-2 Capital Improvement Projects
- A-3 Rapid Transit Program
- A-4 Service Standards Framework
- A-5 Network Revitalization & Service Restructuring

## PROGRAMS, POLICIES, AND FRAMEWORKS

*Driving Innovation* calls for Pace to update its programs and policies to reposition the agency's vision and capitalize on the forward momentum of its current projects and past successes.

- P-1 Mobility Agency Transition
- P-2 Strategic Administrative Functions
- P-3 Transit-Supportive Development Engagement
- P-4 Transit Fare Equity Programs
- P-5 Funding & Finance

## SERVICE & INFRASTRUCTURE

Pace is committed to upgrading its facilities, infrastructure investments, types of service and plans. This section discusses how Pace will deliver and plan for capital projects that will allow the agency to continue to grow and meet the expanding transit needs of the region.

- S-1 Tactical Transit Pilots
- S-2 Coverage Service Transformation
- S-3 Paratransit Upgrades
- S-4 Dial-a-Ride Service Consistency
- S-5 Centralized Operations Control Facility

## TECHNOLOGY & INSIGHT

Pace recognizes that the evolution of transportation technologies over the last decade is leading to significant changes in the methods used to plan and design future transit systems.

- T-1 Current Technology Programs
- T-2 Customer Focused Engagement
- T-3 Integrated Transit Platform
- T-4 Open Source Multi-Modal Trip Planner
- T-5 Connected and Autonomous Transit Pilots



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Visit the link below or scan the QR code to learn more.

[pacebus.com/driving-innovation](https://pacebus.com/driving-innovation)

Comments or questions may be directed to

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