



Our top priority is to get each one of our passengers to their destinations as safely and smoothly as possible.

To do this, we must work together to understand the differences between the role of our drivers and the role of a certified personal care attendant (PCA). Because knowing the difference can make all the difference.



Must maintain a line of sight with the bus at all times



Can help you get on and off the bus



Can physically lift passengers



Can carry bags or other personal belongings



Can escort you to a building's ground-level entrance (if a line of sight with the bus is maintained)



Can help you once inside the building



Know what your special need is



\$0

Certified PCAs ride for free

\$3.25

Companion's fare each way



Drivers will arrive in a 30-minute window of your scheduled pick-up time



Drivers will wait up to 5 minutes after your reserved time before leaving

Together, we can get you where you need to go. Simply reserve your ride and come onboard. With Pace's Paratransit service, you're always welcome. Visit [PaceBus.com/sub/Paratransit](https://www.pacebus.com/sub/Paratransit) for more information