

## IMPORTANT ANNOUNCEMENT FOR RIDERS OF Pace ADA Paratransit and Dial-a-Ride Service WHO TRANSFER TO/FROM FIXED ROUTE BUSES

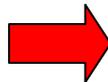
As of **July 1, 2014**, the paper/magnetic transfer cards are no longer available on Pace fixed route buses. However, Pace Paratransit buses will continue to issue Transfer Vouchers when used by riders who are transferring between ADA Paratransit and/or Dial-a-Ride services and a fixed route bus.

### How do I get a Transfer Voucher to ride on Fixed Route Services?

Upon boarding the ADA or Dial-a-Ride bus, tell the driver you will be transferring to a Fixed Route. You pay the Paratransit fare and the applicable transfer fare. The Paratransit driver issues **2** Transfer Vouchers. You use the **first Transfer Voucher** to board the Fixed Route bus. You use the **second Transfer Voucher** when boarding the Paratransit bus on your return trip.



**WHEN RIDING PARATRANSIT FIRST**



...THEN...



**TRANSFERRING TO FIXED ROUTE**

Pay the \$3.00 ADA fare or the Dial-a-Ride fare and applicable transfer fare. The Paratransit driver will fill out and hand you **2 Transfer Vouchers**.

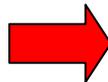
Upon boarding the fixed route bus hand the **first Transfer Voucher** to the Fixed Route driver.

### How do I use the Transfer Voucher on my return trip from a Fixed Route bus to ADA Paratransit or Dial-a-Ride service?

You pay the appropriate fixed route fare using Ventra or cash. **(The transfer fee does not apply.)** When boarding the Paratransit bus, present the **second** Transfer Voucher to the Paratransit driver.



**WHEN RIDING FIXED ROUTE**



...THEN...



**TRANSFERRING BACK TO PARATRANSIT**

Pay the fixed route fare with Ventra or cash.

Hand your **second Transfer Voucher** to the Paratransit driver.

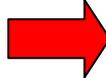
**What happens when I first ride the Fixed Route bus and then want to transfer to ADA or Dial-a-Ride service?**

You will pay the appropriate fare on both the Fixed Route bus and the ADA or Dial-a-Ride bus. The Fixed Route drivers are not able to provide Transfer Vouchers. When you board the Fixed Route bus you will pay your fixed route fare using Ventra or cash. When you board the Paratransit bus you will pay the appropriate fare for ADA or the Dial-a-Ride service.



**WHEN RIDING FIXED ROUTE FIRST ...THEN...**

Pay the fixed route fare with Ventra or cash.



**TRANSFERRING TO PARATRANSIT**

Pay the \$3.00 ADA or applicable Dial-a-Ride fare.

**PLEASE SEE SAMPLE TRANSFER VOUCHER BELOW**

	<b>pace</b> www.pacebus.com	<b>Pace Transfer Voucher</b>
<b>Customer Name:</b> _____	<b>ADA ID#:</b> _____	
<b>Issued By:</b> _____ <small>(Driver name, Badge # and Carrier - Example: John Doe #7777 - MV)</small>		
<b>Date Issued:</b> _____	<b>Time Issued:</b> _____	
<b>Paratransit Service Transferring To:</b> _____ <small>(Example: North Cook - ADA)</small>		
<b>Fixed Route Transferring To:</b> _____ <small>(Example: Pace Route 554)</small>		
<b>Received by (Driver Badge and Route #):</b> _____		
<small>M-0208 06_14</small>	<small>Pace Paratransit Operations, 547 W. Jackson, 10th Floor, Chicago, IL 60661</small>	

For further information, contact Pace Passenger Services at 847-364-7223 or email [passenger.services@pacebus.com](mailto:passenger.services@pacebus.com)