

Richard A. Kwasneski

Chairman of the Board



2016 was a remarkable year that included our largest service expansion ever (the I-90 Market Expansion Program), the growth of our real-time information signage program, the launch of our first compressed natural gas (CNG) fueling station and buses, and the addition of more Bus on Shoulder service. As you can see, we've been very busy implementing several projects that provide better service to our customers, making the agency a more efficient steward of taxpayer dollars, and encouraging additional commuters to make the switch to public transit.

While Pace has been nationally recognized for its performance over many years, we know there is still much work to do to offer northeastern Illinois residents an attractive alternative to the private automobile. In partnership with our local communities, spread across six counties, we look forward to achieving our goals and meeting your expectations. In 2017, we will expand our Call-n-Ride offerings and online reservation options, begin using the Flex Lane on I-90, break ground on the Pulse Milwaukee Line stations, put more CNG buses into service and begin Bus on Shoulder operations on I-94. Project updates will be available online and in future editions of On Board.



SUMMER IS ON ITS WAY!

Tips for staying safe and comfortable while traveling this summer

- ✓ Always check the weather before you travel.
- ✓ Use Pace's Bus Tracker to minimize outdoor wait times, especially when the sun is at its brightest between 10 a.m. and 2 p.m.
- ✓ Wear loose-fitting clothing, preferably cotton of a light color.
- ✓ Bring a cold water bottle for your ride.
- ✓ Consider an umbrella or a wide-brimmed hat to provide shade while you wait for your bus.
- ✓ Consider a hand fan to help you cool off.

MAKING PROGRESS ON PULSE RAPID TRANSIT SERVICE



Pulse is a rapid transit service that will provide faster trips and better amenities for thousands of customers in a regional network with emphasis on Chicago suburbs. After several public meetings and input from a local advisory group, engineering of the Pulse Milwaukee Line is complete and Pace has gone out to bid for construction of that project.

Modern vehicles with USB charging ports, interior digital video screens, and free Wi-Fi have already been delivered. You may see them on existing routes as we train drivers and show our riders what the future of transit looks like! Stations will include real-time Bus Tracker signs and heated shelters.

Following construction, Pulse will begin service in Chicago and Niles. Pace has also begun planning the Pulse Dempster Line, connecting Evanston and O'Hare Airport. The planning study was completed last year and design work will be completed in 2018. Pending approval of construction funding, it is anticipated that this line will go into service in 2019.

In total, Pace has 24 planned rapid transit lines and 11 planned expressway corridors, comprising a Project of National and Regional Significance (PNRS) that Pace submitted to the United States Department of Transportation in 2015. Pace can seek out federal grants under the PNRS program if Congress makes funding available within that category in the future.

You can stay up to date on the progress of these two Pulse Lines, and the whole program, by signing up for updates at PaceBus.com/Pulse.

What do you think?

Pace works hard to provide a safe and efficient transportation system for our customers. Let us know if you have any questions or comments to help us make your ride more enjoyable.

YOUR VOICE



WHAT'S COMING TO I-90



QUESTION:
What happens if I lose my Ventra Card?



ANSWER: If your card was registered, call 1-877-NOW-VENTRA and report the card lost. (Have your card number and four-digit PIN ready).

Ventra's customer service representative will deactivate the card. Any value in your account will be protected. You will receive a new card and be charged a \$5 replacement fee. If your card was not registered, any pass or transit value is not recoverable. You can get a new Ventra Card by ordering it online, or going to a Ventra vending machine or Ventra retailer.



I-90 SmartRoad and Flex Lanes

As part of the I-90 Rebuilding and Widening Project, the corridor now features infrastructure that enables the Illinois State Toll Highway Authority (Tollway) to better communicate with motorists and monitor traffic conditions. This active transit management system will provide real-time information to drivers, including traffic accident updates and lane closures. This system is integrated with transit, which will allow Pace buses to travel in the new Flex Lanes (inside lanes) to avoid congestion and provide more reliable service. Look for buses in the Flex Lanes this fall and sign up for email updates about this Pace project at PaceBus.com. Learn more about the Tollway's project at www.illinoistollway.com.

New Park-n-Ride Stations

Opening late this year, Pace's I-90/Barrington Road Park-n-Ride Station is an innovative facility that allows express route passengers to board and exit buses at a time-saving, on-highway bus stop. This station will be accessible by a pedestrian bridge that will enhance the reverse commuter's experience by providing on-foot access, as well as underpass crossings for park-n-ride and kiss-n-ride access. It will have approximately 170 spaces and will be served by Routes 603, 605 and 607. The I-90/IL 25 Park-n-Ride Station will also open later this year. It will have approximately 199 spaces and will be served by Routes 543, 603, 605 and 607.



SIX FLAGS GREAT AMERICA EXPRESS



This summer, you're only a bus ride away from one of the state's most popular amusement parks thanks to Pace's Route 284 Six Flags Great America Express. This service operates Fridays, Saturdays and Sundays from early June through Labor Day and again in October for Fright Fest. The fare is only \$4 and passengers can board at the Rosemont Transit Center at 9:50 a.m. or the Pace Northwest Transportation Center in Schaumburg at 9:30 a.m. Trips return from Six Flags Great America 15 minutes after the park closes.

Pace operates express bus service to many events and activities in the Chicago area. These routes help travelers avoid the hassles of event traffic and the expense of parking. In addition to Six Flags Great America, Pace will take you to Wrigley Field, Guaranteed Rate Field, Allstate Arena, Toyota Park, and Brookfield Zoo. Schedules vary.

Please visit PaceBus.com or call Pace's Popular Destinations Line at 847-228-2416 for detailed information.

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